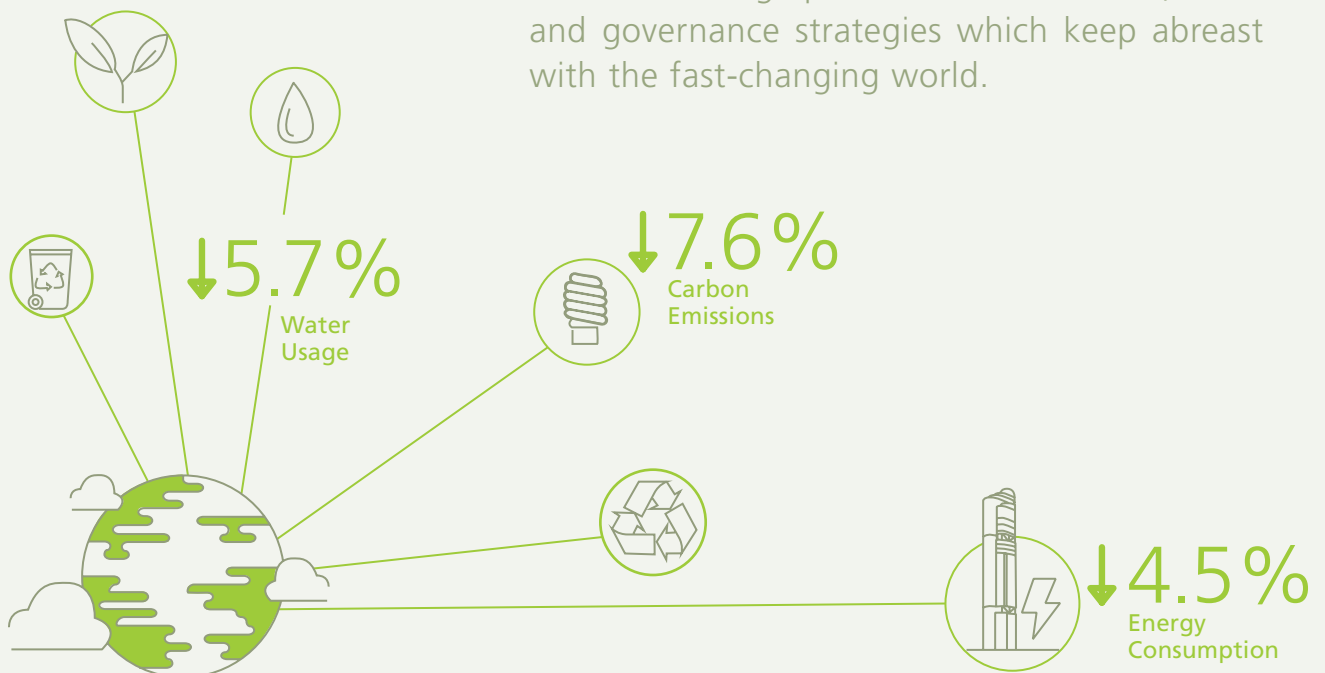


Sustainability Review



To assimilate sustainability into our business objectives, we take a proactive approach to devising up-to-date environmental, social and governance strategies which keep abreast with the fast-changing world.



VISION

Sustainability constitutes an integral part of our corporate culture – creating long-term values to our stakeholders, as well as enhancing harmony and synergy among our stakeholders and the community. To assimilate sustainability into our business objectives, we take a proactive approach to devising up-to-date environmental, social and governance (“ESG”) strategies which keep abreast with the fast-changing world. This report is prepared in accordance with the Stock Exchange of Hong Kong ESG Reporting Guide under Appendix 27 of the Main Board Listing Rules.

Sustainability Policy

In 2018, the Trust launched an all-encompassing Sustainability Policy, providing a robust framework and direction to incorporate the ESG strategies into our organisational culture. Through the policy, it is our goal to maintain a high level of awareness and an overall well-being of our stakeholders.

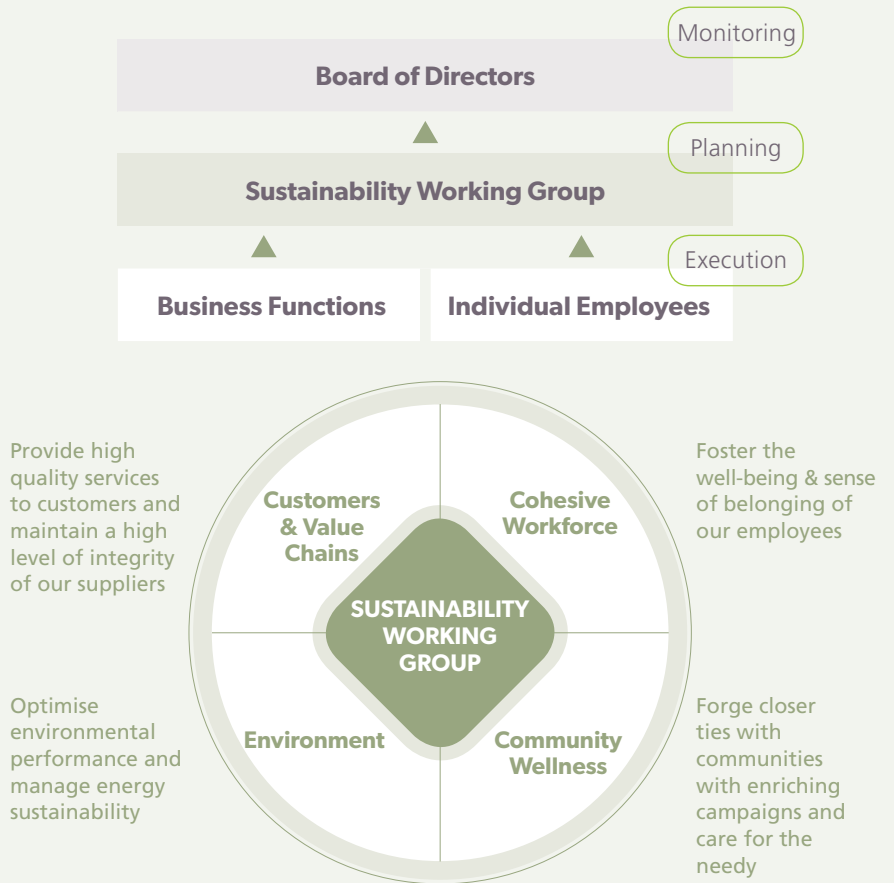
Sustainability Working Group

Our Sustainability Working Group comprises key functional areas, covering leasing, marketing, asset management, property management, investor relations and

corporate communications. The Group is responsible for providing overall strategic direction and evaluating the effectiveness of the Trust’s ESG performance. Chaired by the Chief Executive Officer, the working group reports the Trust’s strategy and its performance to the Board of Directors, which develops overarching strategies and oversees the sustainability of every facet of business.

ESG STRATEGIES

Our ESG strategies fall into four core aspects: customers and value chains, employees, environment and community. Our Sustainability Working Group enables the Trust to stay alert to and address sustainability impacts arisen from any corporate decisions and activities. The team conducts risk assessment regularly with an aim to set priorities of our material ESG issues.



Sustainability Review

Guiding Benchmarks

In recognition of our high standards of environmental, social and corporate governance, Champion REIT has been a constituent member of the Hang Seng Corporate Sustainability Benchmark Index for three consecutive years. The Index serves as a local benchmark that acknowledges the outstanding sustainability performance of Hong Kong listed corporations.

Since 2018, Champion REIT has been participating in Global Real

Estate Sustainability Benchmark (“GRESB”) with an aim to enhance its ESG performance. The Trust will devise more concrete measures for enhancing the effectiveness of various ESG strategies.

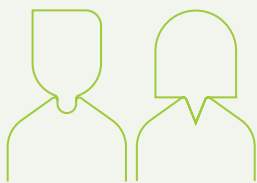
STAKEHOLDER ENGAGEMENT

In 2018, Champion REIT commissioned an independent consultancy to conduct a stakeholder engagement exercise to get a deeper understanding about the impact of our operations on

stakeholders, and to enhance the overall performance of our ESG strategies.

Stakeholder Groups

The engagement process is in line with the guidelines stipulated in Appendix 27 of the Main Board Listing Rules issued by the Stock Exchange of Hong Kong. Apart from reviewing the effectiveness of our ESG strategies, the findings of the engagement exercise are also significant for prioritising key material issues.

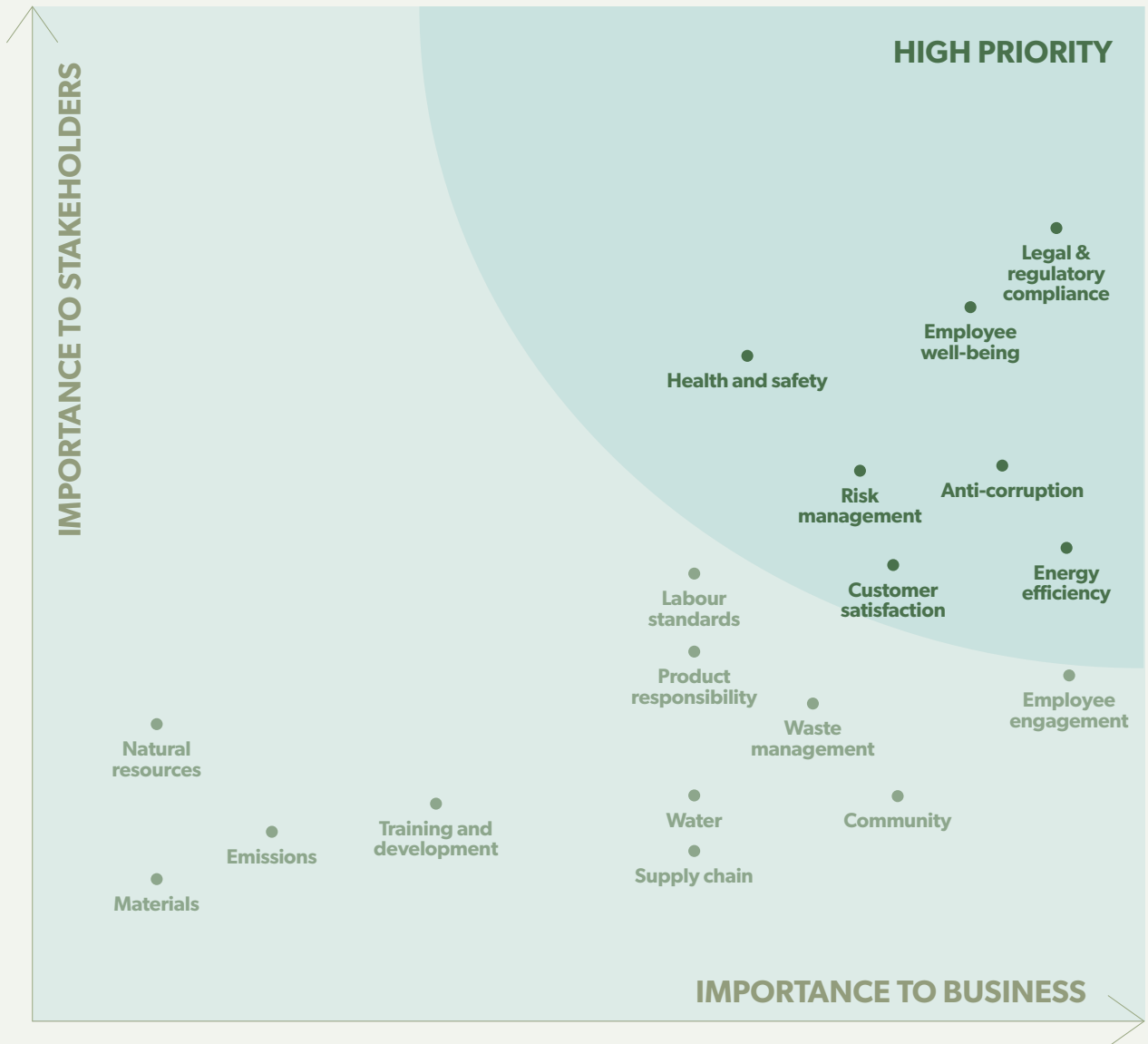
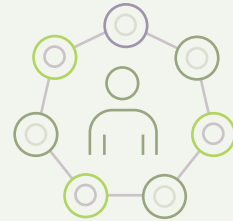


Internal Stakeholders	External Stakeholders
<ul style="list-style-type: none"> • Senior management • Staff¹ 	<ul style="list-style-type: none"> • Unitholders • Investors and analysts • Tenants • Suppliers and business partners • Media • Non-governmental organisations (NGOs)
Engagement channels:	Focus groups, phone interviews and online survey

¹ “Staff” or “employees” in this report refers to the staff employed by the REIT Manager who are responsible for the management over the assets of Champion REIT. Champion REIT itself does not employ any staff. The REIT Manager delegates property and lease management, marketing and promotion projects to various service providers.

Materiality Review

A majority of stakeholders perceived that the overall ESG performance of Champion REIT is in line with industry standards. The material matrix below sums up the findings of this stakeholder engagement exercise. Seven critical aspects were identified as high priority issues.



Sustainability Review

Stakeholder Suggestions and Our Response

We have responded to our stakeholders' recommendations raised during the engagement process. The following highlights our steps taken to address the material topics.



High Priority Issues	Stakeholder Groups Concerned	Our Response
Legal and regulatory compliance	All stakeholder groups	<p>Legal and regulatory compliance is a significant aspect that our stakeholders are mostly concerned about.</p> <p>While strictly complying with all legal requirements, we have also rigorously adhered to a high standard of ethics and integrity in our business operations. All REIT Manager's fellows, from our Board members, staff to suppliers, shoulder the responsibility of ensuring all business activities and operations are legally compliant. The Trustee oversees the activities of the REIT Manager in accordance with compliance with regulatory requirements. The REIT Manager ensures the Trust's assets are professionally managed in the interest of Unitholders. To learn more about our practices, please refer to the Corporate Governance Report.</p>
Employee well-being	Employees	<p>Internal stakeholders asked for enhancement of the staff well-being and a continual review of staff benefits.</p> <p>To enhance their sense of belonging and build a cohesive workforce, we keep developing a broad array of wellness and work-life balance initiatives, such as office chair yoga and Green Monday, which have enabled our staff to have fun together, as well as relax both their minds and bodies after work. We conduct annual performance reviews and regular meetings with employees to ensure that their feedbacks are considered in our staff well-being practices.</p>
Health & safety	All stakeholder groups	<p>Apart from conducting professional assessment timely and monitoring contractors closely, adequate and relevant guidelines, safety training and regular drills have been provided to our staff and service providers. Real-time advanced monitoring systems are in place to spot any potential risk. We also continue to carry out modernisation and safety enhancement for our facilities. Additionally, we communicate with tenants and customers proactively about the measures being done.</p>

High Priority Issues	Stakeholder Groups Concerned	Our Response
Anti-corruption	Investors and business partners	<p>Champion REIT enforces vigorous policies to ensure that all employees are strictly prohibited from soliciting, accepting or offering bribes or any other form of advantage. On top of that, anti-money laundering and counter-terrorist financing procedures are set out in compliance with guidelines from the Securities and Futures Ordinance. The Trust's Code of Conduct also outlines its expectations on its staff with regard to conflicts of interest and whistle-blowing procedures.</p>
Risk management	Investors and business partners	<p>To cater for the needs of the ever-changing environment, the Trust has identified a series of effective risk management and internal control systems.</p> <p>The Board ensures that sufficient and timely controls over the key business processes are properly implemented with regular reviews and updates through the Audit Committee. Besides, with clearly defined roles, our Chief Operation Officer – Risk Management has established regular assessments and early risk flagging mechanisms. We take a proactive approach in mitigating potential risks arisen from various aspects, such as compliance, financial, operational, cyber or reputational risks. To learn more about our risk management approach, please refer to the Risk Management and Internal Control Systems section of the Corporate Governance Report.</p>
Energy efficiency	Employees, tenants, investors	<p>We understand the importance of sustaining an environmentally friendly setting in both workplace and two flagship properties.</p> <p>The property management team has been actively reducing energy use through multiple means, including the adoption of Internet of Things (IoT) technology, system optimisation and participation of energy saving schemes organised by the Government and various green groups.</p>
Customer satisfaction	Tenants, employees	<p>Champion REIT always caters to the changing demand of customers through continuous development of novel initiatives, in a bid to deliver high quality services to our customers. Brand new digital features, such as mobile app development and online channels, were introduced to facilitate information access and effective communications between the Trust and our customers.</p> <p>To keep pace with customer demands in the digital era, we endeavour to pioneer innovative ways to enrich customer shopping experience in Langham Place Mall. A series of new customer-friendly facilities were also installed in both flagship properties to further enhance convenience for shoppers and tenants.</p>

Sustainability Review

CUSTOMERS AND VALUE CHAINS

Ethical and Responsible Conduct

We strictly adhere to the highest ethical standards, relevant laws and regulations, in addition to imposing stringent measures on the conduct and operating practices of our staff and suppliers. Our governing policy focuses on two areas: anti-corruption and supply chain management.

Anti-corruption

Champion REIT has enforced vigorous policies to ensure that all employees are ethical and responsible to our stringent Code of Conduct. All staff are strictly prohibited from soliciting, accepting or offering bribes or any other form of advantage. Anti-money laundering and counter-terrorist financing procedures are set out in compliance with guidelines from the Securities and Futures Ordinance. The Code also outlines the Trust's expectations on its staff with regard to conflicts of interest and whistle-blowing procedures.

Supply Chain Management

Our prime objective of supply chain management is to maintain a pool of reliable suppliers who are committed to maintaining the highest level of integrity and ethical behaviour. We have formulated the Supplier Code of Conduct and incorporated it into our tendering documents in the form of Q&A checklist. Our suppliers are required to fill in the checklist every three years to keep us informed of their compliance status.

Product and Service Responsibility

One of the most significant missions of Champion REIT is to deliver top quality services to our customers, including tenants and shoppers. Our building management teams have adhered strictly to ISO 9001 Quality Management System benchmarks in devising effective measures to

monitor and enhance customer satisfaction. At both our flagship properties, our service quality management standards have been certified by the Hong Kong Quality Assurance Agency.

Thanks to its outstanding security services, Langham Place swept 10 awards in the 2017 Kowloon



2017 Kowloon West Best Security Services Awards



Appreciation for staff's kindness:

I've learnt that a dog was wandering around the premises of Langham Place, and was taken care tenderly by the security guards there. I was so impressed with the kindness of the staff towards animals that I would like to thank wholeheartedly the property management team of Langham Place.

A shopper at Langham Place Mall



West Best Security Services Award Presentation Ceremony, while Three Garden Road was bestowed honours in the Customer Relationship Excellence Awards 2017.

We ensure personal data is collected in a lawful and fair way and protect the privacy rights of our stakeholders. It is our policy that all personal data shall be handled in accordance with the Hong Kong Personal Data (Privacy) Ordinance.

Quality Assurance of Supplier Service

Langham Place and Three Garden Road have delegated their property management to service providers such as Eagle Property Management (CP) Limited, as well as relevant property and building managers. To assure that all services delivered are in line with the high standard of Champion REIT, our service providers have implemented policies and procedures regarding operating practices, workplace quality and environmental protection. To sustain effective communications with our tenants and customers, we have made multiple channels available to our tenants and customers to raise their suggestions to our building management teams.

Value-added Services for Customers

A series of new customer-centric facilities were installed in both Three Garden Road and Langham Place to further enhance convenience for our shoppers and tenants. In 2018, additional automatic swing doors were installed at Langham Place Shopping Mall, providing a durable

and barrier free access. To facilitate our shoppers to find shop locations and information more effectively, our conventional directories were replaced with e-directories at the Mall.

At Three Garden Road, wheelchair borrowing service has been made available for the needy. To further assist the disabled in accessing the property conveniently, we have arranged training for our frontline staff in handling visually impaired persons.

COHESIVE WORKFORCE

Health and Safety

We are committed to maintaining a healthy and safe workplace for our employees and service providers. The operating procedures of our management systems at both Three Garden Road and Langham Place are certified under OHSAS 18001 Occupational Health and Safety Assessment System.

Emergency procedures and crisis management plan are well established for our staff and property managers to report and handle health hazards in workplace. The team has also taken a proactive approach to ensure effective crowd management and evacuations, and reduced the chances of mass infection with the provision of alternate site offices. Safety training for the contractors’ employees and workplace inspection are conducted regularly as well.

The team’s new measures in 2018 include:

- Installing a protective barrier on the roof floor of our properties to ensure a safe workplace
- Setting up a real time busduct temperature monitoring system to detect any likelihood of abnormal overheating in critical busbars



Creating impact through tenant partnership:
I would like to express my sincere thanks to various teams of Langham Place for their immense supports to our Laneige Sparkling Café campaign. This event was a great success. Langham Place is one of our most preferred collaborating trade partners.



Fion Ipp,
Managing Director,
Amorepacific
Hong Kong Co. Ltd.



Sustainability Review



Achieving work-life balance:
As a new comer, I enjoy the positive working environment where staff members are brought together through various activities. Staff well-being is highly promoted and the team spirit is strong here.

Jonathan Chan,
Corporate Finance Analyst of Eagle Asset Management (CP) Limited



- Installing additional safety monitoring devices in the long escalators of Langham Place Mall to enhance public safety
- Conducting regular drills simulating fire hazards and power suspension

In recognition of our outstanding efforts towards the attaining of high safety standards, Langham Place was awarded Silver Award at the 6th Best Property Safety Management Award (Best Safety Enhancement Programme).

Staff Well-being

Work-life balance enhances productivity and cohesiveness. We have advocated staff well-being by encouraging our employees to live a healthy lifestyle. During the year, we introduced a series of wellness initiatives for them. Aroma Yoga Flow Class was organised for our staff, enabling our staff to relax both their minds and bodies after work. In addition, we communicated with and engaged our employees through multiple channels such as focus groups, festive gatherings and Green Monday cooking activities.

Our persistent efforts in advocating the importance of wellness have proven to be fruitful and rewarding. In 2018, the Department of Health and Occupational Safety and Health Council awarded Langham Place with Joyful@Healthy Workplace Charter.

Breakdown of Employees and Turnover Rate by Age Group and Gender:

	By Age Group (Years of Age)					By Gender	
	Under 20	20 - 29	30 - 39	40 - 49	over 49	Male	Female
Employed on 31 Dec 2018	0%	14%	29%	36%	21%	36%	64%
Turnover Rate in 2018	0%	0%	0%	0%	0%	0%	0%

The table above refers to the percentage of employees working under the REIT Manager. As the REIT Manager delegates property management, lease management and marketing & promotion functions to various service providers, it only hires a relatively small team of staff.

Fair Labour Standard

To offer our staff guidance and motivation under a lawful and proper employment, we have distributed among them the Employee Handbook that embraces policies relating to recruitment, promotion, welfare as well as grievance mechanism. The policies are put in place with reference to the most up-to-date labour standards, ensuring that our employment and labour practice comply with pertinent employment laws and regulations. We are committed to providing a fair working space by adhering to UN International Bill of Human Rights and relevant anti-discrimination laws.

We have devised a comprehensive employee benefit scheme covering, among others, wage protection, rest days, paid holidays, sickness allowances, annual leave, maternity and paternity leave, maternity protection, employment protection, severance and long service payments. Since our business nature does not involve industrial or manufacturing operations, we are free from any potential issues involving child or forced labour.

Diversity and Equal Opportunity

Being strictly adhered to Hong Kong’s equal opportunity laws, UN International Bill of Human Rights and relevant anti-discrimination laws, we have placed great emphasis on diversity of workplace and have formulated stringent equal



Organised regular safety trainings

opportunities policies. Under these in-house policies, we have ensured that no job applicant or employee receives less favourable treatment or is disadvantaged by age, disability, gender, pregnancy or marital status.

Developing Talents

Champion REIT endeavours to nurture employees to achieve progress in their career development. Apart from ongoing management training, its new learning topics



The sole partner of Harvard China Student Internship Programme in Hong Kong for 2018:

The experience has been the best internship experience I have ever had. The non-bureaucratic working environment allowed me to learn from everyone in the office, and gave me an opportunity to do meaningful work for the Trust.

Cameron Gornet,
Student of Harvard University



Harvard CHINA FUND
哈佛大學中國基金



Sustainability Review

including PropTech, FinTech and Business Mandarin were introduced to our employees. We have also placed great emphasis on training our staff members in ethical and professional conduct. Compliance training in effective disclosure requirements and in anti-money laundering practices are offered as well.

Moreover, we have set up a comprehensive performance appraisal system that doubles as a regular dialogue mechanism for employees to voice feedback to their supervisors. All our eligible employees (i.e. those employed before 1 Aug 2018) are entitled to such performance reviews, and they have achieved steady progress in their career development.

Extensive Apprenticeship Opportunities

We have offered a rich array of short-term job vacancies for youngsters. Being the sole Hong Kong-based partner for the 2018 Harvard China

“Offering opportunities for local high school students to equip for the job market: Previously I was just a visitor to Langham Place Mall and seldom paid attention to shop locations and spacing. My perception is now totally different from that before I worked for the REIT Manager.”

Natsuya Wong,
Student of Hong Kong Taoist Association Tang Hin Memorial Secondary School




Student Internship Programme, we were delighted to offer the students of Harvard University an opportunity to gain hands-on real estate industry experience in an office environment abroad.

What’s more, we participated in Project My Future. It was an internship programme aiming to help youngsters between the ages of 16 and 18 to understand the ever-changing society, and get prepared to enter the job market after graduation.

Environmental impact assessment is conducted regularly to evaluate our environmental aspects. Through the assessment, we have identified significant aspects such as energy consumption, carbon emission and water consumption, which warrant management actions.

Our Environmental Policy is formulated and benchmarked against international guidelines. Both of our flagship properties, Langham Place and Three Garden Road, have been certified under ISO 14001 environmental management systems. We regularly conduct environmental impact assessment which evaluates our environmental aspects in accordance with laws and regulations including Building Energy Efficiency Ordinance and Water Pollution Ordinance.

ENVIRONMENT

Environmental Management

Champion REIT is dedicated to minimising the impacts of our operations to the environment.



Enhanced Use of Resources

Over the years, Champion REIT has been dedicated to boosting energy efficiency through a series of stringent measures and environmentally-friendly initiatives to optimise the use of natural resources.

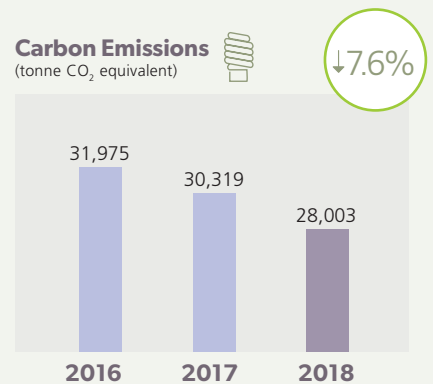
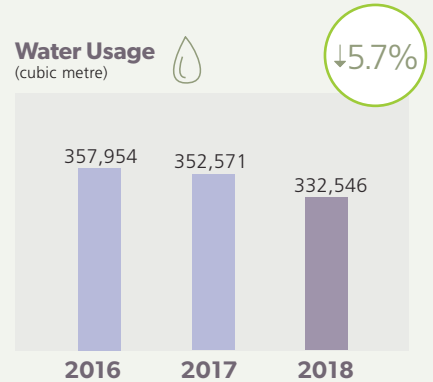
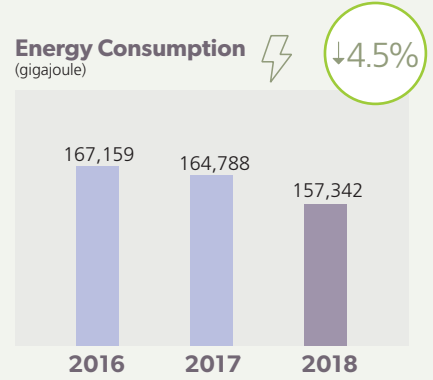
In both our flagship properties, atriums and lobbies have featured large multi-storey glass curtain walls that allow abundant natural light to pass through. At Langham Place Mall, the original Metal Halide Flood Lighting in its Grand and Mini Atrium Area’s Digital Sky was upgraded with more durable energy-efficient LED luminaires, which were also installed in common areas such as staircases, corridors and lavatories with motion sensors. To support the property’s daily needs, solar energy is collected and transformed into electricity by solar panels installed on the mall’s rooftop.

We also encourage the use of electric vehicles by installing electric vehicle recharging stations at car parks of both our properties. The charging facilities at Langham Place were subsequently upgraded via an installation of semi-quick charging devices.

Our two flagship properties, Langham Place and Three Garden Road, are well equipped with comprehensive ventilation and air-conditioning systems with state-of-the-art floor-by-floor climate sensors, enabling our tenants to adjust their air-conditioning on an area-by-area basis via our building management system control upon request and minimise wastage, because the air conditioning supply can be deactivated in unused areas.

We have further reduced our energy consumption in Langham Place through the installation of daylight sensors which automatically dim or deactivate all non-essential interior electric lights when the natural light inside the property is sufficient. By the same token, we have further cut our energy wastage by installing carbon dioxide sensors to reduce fresh air loads during summer. Consequently, the combined energy consumption of our properties in 2018 decreased by 4.5% (to 157,342 gigajoules).

Driven by our relentless support for the Environment Bureau’s “Energy Saving Charter on Indoor Temperature” scheme to reduce



The above measurements are based on Three Garden Road and Langham Place.



Sustainability Review

air-conditioning energy consumption, both our properties maintain an average indoor temperature between 24°C to 26°C during June to September every summer. Since 2018, Langham Place has also been encouraging retail and office tenants to join this scheme, attracting 46 shopping mall tenants and 16 office occupiers to participate in this programme.

To optimise our water usage, Langham Place has been equipped with low-flow water faucets. At Three Garden Road, water collected in an underground tank is reused for irrigating its landscaped gardens. In 2018, the combined water usage at both properties dropped by 5.7% (to 332,546 cubic metres).

Champion REIT has no manufacturing operations leading to production or discharges of hazardous toxins or harmful chemicals. Nonetheless, we always make every effort to minimise emissions by different means. In 2018, the estimated combined carbon emissions of our two properties decreased by 7.6% to 28,003 tonnes of carbon dioxide. This figure covered both direct and indirect emissions such as those emitted from electricity generated off-site.

Recycling Materials

Committed to increasing recycling initiatives and reducing the environmental impact of our properties, Champion REIT has adopted in both our properties rigorous procedures for more efficient

separation and collection of office and retail waste for third-party recycling. Among a variety of recycling materials, paper is the principal category of material we have collected for recycling. Likewise, we have actively participated in “Food Waste Recycling Partnership Scheme” co-organised by the Environmental Protection Department and Green Council, through which disposable waste such as plastic bottles and leftovers from our food court were collected for reprocessing. In 2018, umbrella recycling bins were installed in the main entrances of Langham Place Mall, aiming to promote green awareness among our shoppers.

Forestry conservation is another key recycling initiative. Having joined the Wood Recycling & Tree Conservation Scheme organised by the Hong Kong Environmental Protection Association, both our flagship properties recycled last year Christmas and Peach Blossom trees and Chinese New Year plants. On top of it, Langham Place also shared Chinese New Year arrangements with the Hong Kong Young Women’s Christian Association. While Three Garden Road donated in 2018 festive

flowers to St. James’ Settlement’s senior citizen’s homes, it contributed used books to World Vision Hong Kong for charity sale.

Furthermore, reduction of paper wastage plays a crucial role in conserving forestry. Instead of hardcopies, we have been preferring using softcopies for internal communications. With respect to our corporate publications such as Trust’s Interim and Annual Reports, we have made e-version and hardcopies available to unitholders.

Going Green Initiatives

In an effort to arouse environmental awareness among our stakeholders, Champion REIT organises a vast variety of going green events or activities every year. In August 2018, a green event entitled “Water For Free” campaign was organised by our property management team in collaboration with “Go Green Hong Kong” organisation. The campaign encourages the public to reduce the vast amount of plastic bottles entering landfills and oceans. Our other going green initiatives such as Exchange Corner, Green Monday Lunch Gathering, Green Living

Materials Collected for Recycling:

	2016	2017	2018
Waste Paper (kg)	276,980	260,785	287,738
Fluorescent Tubes (kg)	610	420	952
Plastic Bottles (kg)	778	284	640
Aluminium Cans (kg)	171	199	269
Reusable Batteries	390	296	545





Inspiring events helped tenants to rejuvenate:
I enjoyed the various wellness events held at Three Garden Road. It was fun and the events encouraged people to take a break and rejuvenate.

Daniel So,
Office Tenant of Three Garden Road



premium commercial properties, but also creation of a sustainable community. To ensure that our stakeholders could always enjoy a better work-life balance and were motivated to enhance their physical and mental well-being, Champion REIT put wellness to the forefront and organised a broad array of enrichment wellness activities during the year.

Among our most sought-after new events, one of them was “Champion Your Wellness – Office Chair Yoga” held on 10 October 2018, which coincided with World Mental Health Day. Also, in the year, we arranged for our properties’ tenants the first-ever chair yoga event covering yoga exercise, healthy food tasting and Instagram photo contest.

Promoting art and culture to the public is part of our community wellness strategies. Champion REIT sponsored last year a concert series, Musica del Cuore (Italian for “Music of the Heart”), on the upper ground floor lobby of Three Garden Road. Performed by the finest classical musicians, including solo artists and chamber groups from around the world, the concerts have inspired local music lovers and enabled our staff and tenants enjoying a leisure break on Friday evenings.

Workshop were also well received and gained considerable support from our employees and tenants at both properties.

Recognition of Excellence

In recognition of our continuous efforts in minimising energy wastage and light nuisance caused to nearby residents, the Environment Bureau awarded in 2018 Langham Place and Three Garden Road with Platinum Awards of Charter on External Lighting.

Both our properties obtained the “Excellent Class” Indoor Air Quality Awards under the Indoor Air Quality Certification Scheme organised by the Environmental Protection Department, as well as Gold Certificates under the Quality Water

Supply Scheme awarded by Water Supplies Department.

Three Garden Road was presented the Energywi\$e Certificate of Good Level & Wastewi\$e Certificate of Excellence Level of Hong Kong Green Organisation Certification. Langham Place achieved a Certificate of Merit – Property Management (Commercial & Industrial) in the Hong Kong Awards for Environmental Excellence organised by the Environmental Campaign Committee.

COMMUNITY WELLNESS

Health and Well-being

A key focus of our vision is on promoting health and wellness of our stakeholders. It applies not only to the management of our

Supporting the Underprivileged

To nurture reading at a young age, Champion REIT has collaborated with the Hans Andersen Club since 2017 to organise educational and

Sustainability Review

enriching activities for underprivileged youngsters. In 2018, we led children from Tai O to get close to nature and experience how natural resources were transformed into fuel. The children also learnt about ecology of aquaponics by visiting Tai O Fish Plant. The young participants also caught a glimpse of climate change through fun-filled storytelling.

At Christmas 2018, the Hong Kong first Disney TSUM TSUM Christmas Market was held in Langham Place. A group of children from Tai O were invited to participate in the event and had fun in various festive programmes for kids. Similar to the previous year, some children story books were donated to the Club to encourage children to nurture a good reading habit.

Charity Events

Every year, we actively participate in a series of charity functions to help the needy in society. In March 2018, a group of enthusiastic employees

of Three Garden Road joined a walkathon called Orbis Walk For Sight 2018 at Tai Tam Country Park, and raised funds to support Orbis's global sight-saving initiatives.

Throughout the year, Langham Place sponsored free airtime on its giant LED TV screen at Grand Atrium to broadcast promotion videos of charitable organisations, including WWF Earth Hour, Ronald McDonald House, Hong Kong

Jockey Club Music and Dance Fund Awardees Association, Jockey Club TourHeart Project, Go Green Hong Kong, Fashion Farm Foundation, the Community Chest of Hong Kong, ifva of Hong Kong Arts Centre, just to name a few.

Raising Environmental Awareness

To heighten environmental awareness among our employees and tenants, both Langham Place and Three Garden Road have supported the global anti-climate change initiative, "Earth Hour 2018", organised by WWF (World Wide Fund). In the event, all non-essential lights were switched off for an hour as a way to promote the green practice of energy saving.



Actively participated in a series of charity functions



Invited a group of children from Tai O to participate in Langham Place's Disney TSUM TSUM Christmas Market

ESG REPORTING GUIDE CONTENT INDEX

Aspect	KPI	Content	Page Number
A. Environmental			
A1 Emissions	A1	General disclosure	29, 34
	A1.1	The types of emissions and respective emissions data	35-36
	A1.2	Greenhouse gas emissions in total and intensity	35-36
	A1.3	Total hazardous waste produced and intensity	35-36
	A1.4	Total non-hazardous waste produced and intensity	35-36
	A1.5	Description of measures to mitigate emissions and results achieved	34-37
	A1.6	Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved	34-37
A2 Use of resources	A2	General disclosure	29, 34-37
	A2.1	Direct and/or indirect energy consumption by type in total and intensity	35-36
	A2.2	Water consumption in total and intensity	35-36
	A2.3	Description of energy use efficiency initiatives and results achieved	35-37
	A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved	35-37
	A2.5	Total packaging material used for finished products and with reference to per unit produced	Not applicable to the Trust's business nature
A3 The environment and natural resources	A3	General disclosure	34-35
	A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them	34-37
B. Social			
B1 Employment	B1	General disclosure	28, 31-34
	B1.1	Total workforce by gender, employment type, age group and geographical region	32
	B1.2	Employee turnover rate by gender, age group and geographical region	32
B2 Health and safety	B2	General disclosure	28, 31-32
	B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored	31-32
B3 Development and training	B3	General disclosure	33-34
B4 Labour standard	B4	General disclosure	33
	B4.1	Description of measures to review employment practices to avoid child and forced labour	33
B5 Supply chain management	B5	General disclosure	30-31
	B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored	30-31
B6 Product responsibility	B6	General disclosure	30-31
	B6.4	Description of quality assurance process and recall procedures	30-31
	B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored	31
B7 Anti-corruption	B7	General disclosure	29-30
	B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored	29-30
B8 Community investment	B8	General disclosure	37-38
	B8.1	Focus areas of contribution	37-38
	B8.2	Resources contributed to the focus area	37-38