

### GOVERNANCE



**Board**  
Actively engaged in overseeing the whole sustainability strategies



**ESG Policy**  
Aligned with our parent group's 2045 Net Zero Commitment through Climate Leadership Strategy

### COMMUNITIES



**Volunteer Service Hours**  
▲ **100%** vs 2018 base year



**Beneficiaries**  
**22,000+** people benefited from various community events

### ENVIRONMENT



**Carbon Intensity**  
▼ **62.6%** vs 2011 base year



**Water Usage**  
▼ **34%** vs 2014 base year



**Waste Management**  
Collaborated with tenants to launch the year-round recycling initiatives



**Climate Change**  
Managing Climate Risks and Resilience Policy in place since 2022



**Green Buildings**

- Maintained' Quadruple Platinum' certification at Three Garden Road (LEED, WELL, BEAM Plus, and WiredScore)
- Achieved Platinum BEAM Plus ratings for both the Retail and Office Towers at Langham Place
- 100%** Hong Kong properties achieved' Extra Low' rating under the Zero-Carbon-Ready Building Certification Scheme

### PEOPLE



**Well-being**  
**100%** Hong Kong properties achieved excellent indoor air quality for more than 15 consecutive years



**Safety**  
**0** fatality and work injury rate



**Training and Development**  
Total staff training hours  
▲ **6.5%** vs 2018 base year



**Diversity and Inclusion**  
**0** incidents relating to unlawful discrimination

### VALUE CHAIN



**Stakeholder Engagement**

- ▲ **100%** vs 2018 base year resources devoted to stakeholder engagement

- Organised ESG Gala engaging 1,000 + participants for cross-sector collaboration



**Value Chain Management**

- Launched' Quality Service Charter' in partnership with Hong Kong Retail Management Association

## OUR SUSTAINABILITY FRAMEWORK

